



CLEAN CRAFT SERVICES, LLC

PRIVACY POLICY

Effective From: August 28, 2024

At Clean Craft Services LLC, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you interact with our website and our business services, including our text messaging (SMS) program.

1. Information We Collect

We collect personal information that you voluntarily provide to us, including your name, email address, physical address for cleaning services, and your phone number when you call us or request information via our website.

2. How We Use Your Information

We use your information to provide our cleaning services, process bookings, respond to customer inquiries, and manage your account.

3. SMS and Mobile Messaging Policy

By calling our business number, interacting with our Google Ads, or providing your phone number on our booking forms, you may receive automated text messages from Clean Craft Services LLC regarding your booking requests, service reminders, or scheduling links.

- **No Sharing of SMS Data:** Clean Craft Services LLC strictly values your privacy. **Mobile information and phone numbers collected for SMS text communications will never be shared, sold, or rented to third parties or affiliates for marketing or promotional purposes.** Your SMS opt-in data and consent are completely confidential.
- **Opt-Out:** You can cancel the SMS service at any time. Reply with "STOP". After you send the SMS reply message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us.
- **Help:** If you are experiencing issues with the messaging program, you can reply with the keyword "HELP" for more assistance, or you can get help directly at cleancraftservicesllc@gmail.com.
- **Rates:** Message and data rates may apply for any messages sent to you from us and to us from you. Message frequency varies based on your interactions and booking requests.